

CALIBRATION QUALITY FACTS

- Calibrations are traceable to NIST.
- Proper Standards are used that maintain a 4:1 (25% uncertainty) ratio between the standard and the unit under test.
- Proper calibration methods are employed. Everything cannot be calibrated on-site. Environments must be controlled and compensated as necessary. Proper testing methods are utilized for the various instruments tested.
- Calibration certificates are issued.
- Calibration data is supplied for ALL out of tolerance conditions.
- A quality system program in place, preferably a certified program.
- Instrument repair capabilities are available, including most obsolete test equipment.

Quality Policy:

Spectrum Technologies, Inc., primary focus is to provide quality instrument metrology and repair service to all our customers, complete these services in a timely manner and ensure all customer requirements are met or exceeded in every situation. STI employees strive to meet the quality objectives established by the organization and continuously improve the effectiveness of the Quality Management System to provide our customers with the highest level of customer service and satisfaction.

JAN10

Spectrum Technologies, Inc.

Customer Service Experts

**ISO 9001:2008
CERTIFIED**

**Customer Service
&
Satisfaction
Makes
The Difference**

Main Office: P.O. Box 228
140 South Market Street
Elysburg, PA 17824

800-342-7748 Quotes/Service
570-672-2230 Fax
info@goSTI.cc

California Branch - Bakersfield:
661-859-1907 Phone/Fax

Florida Branch - Pomona Park:
386-649-4254 Phone/Fax

Indiana Branch - Columbia City:
260-248-2574 Phone/Fax

Idaho Branch—Boise:
208-342-0223 Phone/Fax

Mississippi Branch — Tupelo
662-844-4503 Phone/Fax

Nebraska Branch - Fremont:
402-721-0111 Phone/Fax

New York Branch - Albany:
518-399-7379 Phone/Fax

North Carolina Branch - Mount Airy:
336-374-0717 Phone/Fax

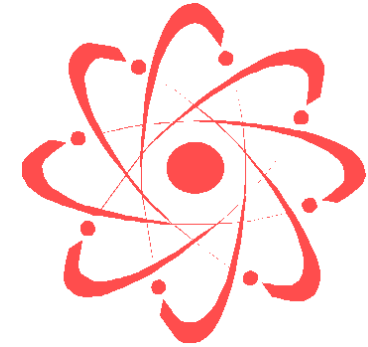
Ontario, CANADA Branch—Richmond Hill
905-597-7820 Phone/Fax

Texas Branch - Chandler:
903-849-2223 Phone/Fax

Wisconsin Branch - La Crosse:
608-787-0447 Phone/Fax

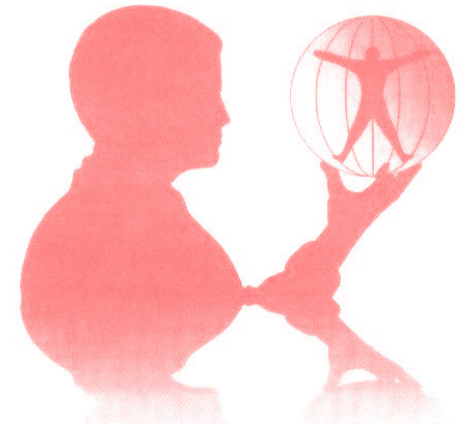
Visit Our Web Site
www.goSTI.cc

Spectrum Technologies, Inc.



Worldwide
Biomedical-Commercial-Industrial

“Doin’ It Right”



**ISO 9001:2008
CERTIFIED**

For Confidence in Service

Registered Small Business, Veteran Owned

Metrology Services On-Site Services Available

Biomedical

Defibrillator Analyzers
Dynalyzers
ESU Analyzers
Gas Analyzers (RT-100/200)
Infusion Pump Analyzers
mAS Meters
Oxygen Analyzers
Pacer Testers
Patient Simulators
Radiometers
Safety Analyzers
SPO2 Testers
Ultrasound Wattmeters
Ventilator Testers

Force

Dynamometers
Force/Compression Gages
Force to 1000 ft/lb
Tensiometers
Torque Wrenches/Screwdrivers

Mechanical

Calipers
Depth Gages
Dial & Test Indicators
Height Gages
Micrometers
Optical Comparators
Pin Gages
Verniers

Pressure & Flow

Gas Flow, .1 to 300 LPM
Liquid Flow to 15 GpH

Weight/Mass

Burettes
Dispensers
Mass to 64kg (Class 3 & Below)
Scales

Test & Measurement

Chart Recorders
Component Testers
Counters
Generators
High Voltage Probes/Supplies
LCR Meters
Multimeters
Oscilloscopes
Power Supplies
Pressure to 5000 PSI
Sound Level Meters
Spectrum Analyzers to 2 GHz
Temperature Calibrators & Probes
Temperature/Humidity Meters/Controllers

Service / Repair

- STI strives to provide a repair service with a 10-day turn around time—barring part delays.
- Computerized tracking of all repairs
- 120-day warranty on all repairs
- 90-day warranty on all parts
- Discounts are available for repair services
- Repairing many OBSOLETE test instruments
- Our experienced instrument technicians provide cost-effective repairs to component level.

Other Services

- Express Service
- Quantity Discounts
- Certificates included for ALL instruments
- Data included for out of tolerance conditions
- In Tolerance Data available
- Computerized Tracking & Notification
- Specialized Calibration Programs

Online Services

- www.goSTI.cc
- Calibration Certificates
- Calibration Data

Coming Soon ...

- On-Site office in the Southwest coming in 2010.

Visit Our Web Site
www.goSTI.cc

A PROGRESSIVE COMPANY

- Founded in 1986
- Incorporated in 1989
- ISO 9002 Certified in 1997
- North Carolina Office Expansion in 1997
- Indiana Office Expansion in 2000
- California & New York Office Expansion in 2001
- Texas Office Expansion in 2002
- ISO 9001-2000 in 2003
- Florida Office Expansion in 2004
- Nebraska Office Expansion in 2005
- Wisconsin Office Expansion in 2007
- Mississippi Office Expansion in 2009
- ISO 9001:2008 in 2009
- We listen to our customers!
- Toronto, Canada & Boise, ID Office Expansion in 2009

QUALITY SYSTEM:

ISO 9001:2008 Certified

- NIST Traceable
- Complies with ISO 17025
- Satisfies JCAHO requirements

Spectrum Technologies, Inc. specializes in tailoring services to fit individual customers' requirements. Metrology services are performed on-site or depot. Depot repair services are available for most

Repair Discount Certificate

15% off this **REPAIR**

Customer Name: _____

Purchase Order#: _____

Instrument Model & Serial#: _____

*This certificate is good for 15% off LABOR cost for ONE instrument **REPAIR** if paid within NET 30 terms, excluding ALL ventilator testers and subcontracted items. Fill in above information and SEND WITH THE INSTRUMENT.*

Originals only, copies will not be honored.

Ship To: **SPECTRUM TECHNOLOGIES, INC**
140 S Market Street, Elysburg, PA 17824
800-342-7748

