

## CALIBRATION QUALITY FACTS

- Calibrations are traceable to NIST.
- Proper Standards are used that maintain a 4:1 (25% uncertainty) ratio between the standard and the unit under test.
- Proper calibration methods are employed. Everything cannot be calibrated on-site. Environments must be controlled and compensated as necessary. Proper testing methods are utilized for the various instruments tested.
- Calibration certificates are issued.
- Calibration data is supplied for ALL out of tolerance conditions.
- A quality system program in place, preferably a certified program.
- Instrument repair capabilities are available, including most obsolete test equipment.

## Quality Policy:

Spectrum Technologies, Inc., primary focus is to provide quality instrument metrology and repair service to all our customers, complete these services in a timely manner and ensure all customer requirements are met or exceeded in every situation. STI employees strive to meet the quality objectives established by the organization and continuously improve the effectiveness of the Quality Management System to provide our customers with the highest level of customer service and satisfaction.

AUG11

# Spectrum Technologies, Inc.

*Customer Service Experts*

**ISO 9001:2008  
CERTIFIED**

**Customer Service  
&  
Satisfaction  
Makes  
The Difference**

**Main Office:** P.O. Box 228  
140 South Market Street  
Elysburg, PA 17824

800-342-7748 Quotes/Service  
570-672-2230 Fax  
info@goSTI.cc

**California Branch - Bakersfield:**  
661-859-1907 Phone/Fax

**Florida Branch - Pomona Park:**  
386-649-4254 Phone/Fax

**Indiana Branch - Columbia City:**  
260-248-2574 Phone/Fax

**Idaho Branch—Boise:**  
208-342-0223 Phone/Fax

**Mississippi Branch — Tupelo**  
662-844-4503 Phone/Fax

**Nebraska Branch - Clay Center:**  
402-762-3327 Phone/Fax

**New Mexico Branch—Albuquerque:**  
800-342-7748 Phone

**New York Branch - Albany:**  
518-399-7379 Phone/Fax

**North Carolina Branch - Mount Airy:**  
336-374-0717 Phone/Fax

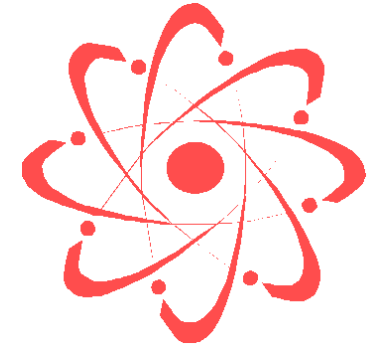
**Ontario, CANADA Branch—Richmond Hill**  
905-597-7820 Phone/Fax

**Texas Branch - Chandler:**  
903-849-2223 Phone/Fax

**Wisconsin Branch - La Crosse:**  
608-787-0447 Phone/Fax

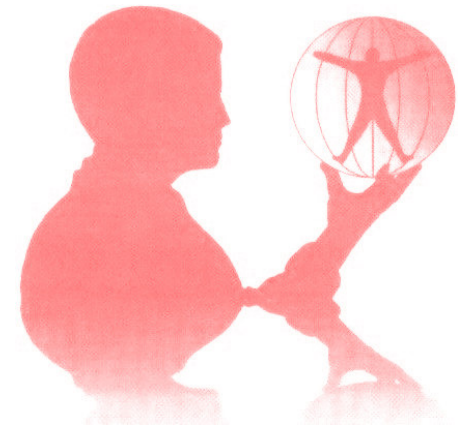
Visit Our Web Site  
www.goSTI.cc

# Spectrum Technologies, Inc.



Worldwide  
Biomedical-Commercial-Industrial

**“Doin’ It Right”**



**ISO 9001:2008  
CERTIFIED**

**For Confidence in Service**

*Registered Small Business, Veteran Owned*

## Metrology Services On-Site Services Available

### Biomedical

Defibrillator Analyzers  
Dynalyzers  
ESU Analyzers  
Gas Analyzers (RT-100/200)  
Infusion Pump Analyzers  
mAS Meters  
Oxygen Analyzers  
Pacer Testers  
Patient Simulators  
Radiometers  
Safety Analyzers  
SPO2 Testers  
Ultrasound Wattmeters  
Ventilator Testers

### Force

Dynamometers  
Force/Compression Gages  
Force to 1000 ft/lb  
Tensiometers  
Torque Wrenches/Screwdrivers

### Mechanical

Calipers  
Depth Gages  
Dial & Test Indicators  
Height Gages  
Micrometers  
Optical Comparators  
Pin Gages  
Verniers

### Pressure & Flow

Gas Flow, .1 to 300 LPM  
Liquid Flow to 15 GpH

### Weight/Mass

Burettes  
Dispensers  
Mass to 64kg (Class 3 & Below)  
Scales

### Test & Measurement

Chart Recorders  
Component Testers  
Counters  
Generators  
High Voltage Probes/Supplies  
LCR Meters  
Multimeters  
Oscilloscopes  
Power Supplies  
Pressure to 5000 PSI  
Sound Level Meters  
Spectrum Analyzers to 2 GHz  
Temperature Calibrators & Probes  
Temperature/Humidity Meters/Controllers

### Service / Repair

- STI strives to provide a repair service with a 10-business day turn around time—barring part delays.
- Computerized tracking of all repairs
- 120-day warranty on all repairs
- 90-day warranty on all parts
- Repairing many OBSOLETE test instruments
- Our experienced instrument technicians provide cost-effective repairs to component level.

### Other Services

- Express Service
- Quantity Discounts
- Certificates included for ALL instruments
- Data included for out of tolerance conditions
- In Tolerance Data available
- Computerized Tracking & Notification
- Specialized Calibration Programs

### Online Services

- [www.goSTI.cc](http://www.goSTI.cc)
- Calibration Certificates
- Calibration Data

### Coming Soon ...

- On-Site office in North Dakota & Vancouver, BC, Canada ... 2012.

## A PROGRESSIVE COMPANY

- Founded in 1986
- Incorporated in 1989
- ISO 9002 Certified in 1997
- North Carolina Office Expansion in 1997
- Indiana Office Expansion in 2000
- California & New York Office Expansion in 2001
- Texas Office Expansion in 2002
- ISO 9001-2000 in 2003
- Florida Office Expansion in 2004
- Nebraska Office Expansion in 2005
- Wisconsin Office Expansion in 2007
- Mississippi Office Expansion in 2009
- ISO 9001:2008 in 2009
- We listen to our customers!
- Ontario, Canada Office Expansion in 2009
- Boise, ID Office Expansion in 2009
- Albuquerque, NM Office Expansion 2011

## QUALITY SYSTEM:

ISO 9001:2008 Certified

- NIST Traceable
- Complies with ISO 17025
- Satisfies JCAHO requirements

Spectrum Technologies, Inc. specializes in tailoring services to fit individual customers' requirements. Metrology services are performed on-site or depot. Depot repair services are available for most instrumentation. Services are performed to manufacturer's specifications and/or specialized as you require.



Visit Our Web Site  
[www.goSTI.cc](http://www.goSTI.cc)